

**UPDATE**

In response to the COVID-19 pandemic, Dr Banky is now offering telehealth consultations as an alternative for face-to-face consultations.

Telehealth consultations are conducted via video conferencing, internet or telephone. This may include Facetime, Skype, Whatsapp video calls or through Doxy. ♦ As long as you have a mobile telephone, a computer or a land line, Dr Banky can perform a telehealth consultation with you.

Dr Banky is committed to continuing to treat his patients with dermatological conditions, thus easing the burden on GPs and emergency departments during the COVID-19 pandemic. Both new and existing patients can access telehealth consultations with Dr Banky.

Patients interested in a telehealth consultation will still require an appointment. Please call Dr Banky's office to determine whether your condition is appropriate for a telehealth consultation.

Dr Banky's clinics in Elsternwick and Mt Waverley are still open, and Dr Banky will continue to be available to see patients in person that cannot have a telehealth consultation.

**Please call Dr Banky's rooms on: [03 9519 9500](tel:0395199500) to enquire about Telehealth Consultations.**

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To make an appointment, please telephone **03 9519 9500** during our office hours.

- Our office hours are **Monday to Friday from 9:00am to 5:00pm.**
- We do not currently accept appointment requests through this website.
- If you do not have an appointment and your matter is urgent, then your referring doctor may telephone or fax through an appointment request on your behalf.

**URGENT CLINIC**

- Dr Banky runs a weekly [Urgent Clinic](index.php?option=com_content&view=article&id=62:urgent-clinic&catid=38&Itemid=86 "Urgent Clinic") that is dedicated to treating urgent/acute cases.   
[More information about the Urgent Clinic is available here.](index.php?option=com_content&view=article&id=62:urgent-clinic&catid=38&Itemid=86 "Urgent Clinic")

In all cases, Dr Banky's staff will use their best endeavours to ensure that you are seen by Dr Banky as soon as possible. Patients will always be offered the next available appointments but during busy periods you may need to wait several weeks before you can be seen by Dr Banky.

Dr Banky is committed to providing you with the highest level of dermatological care and thanks you for your patience.

**COSMETIC AND LASER CONSULTATIONS**

- Appointments to see Dr Ilana Galgut, Dr Jodie Silleri and Mr Justin Davies **do not** require referrals. ♦
- Cosmetic procedures are not covered by Medicare.
- Please call Dr Banky's rooms on 03 9519 9500 to see Dr Jodie Silleri, Dr Ilana Galgut and Mr Justin Davies.